Supervisor’s Toolkit
The Nuts & Bolts of Facilities Supervision
Hosted by University of North Texas
March 21 – March 24, 2017

Including:
Module 1: Supervision, What Is It?
Module 2: It’s More Than Administrivia.
Module 3: Communication, Let’s Talk!
Module 4: If It Weren’t for the People.
Module 5: Motivation and Performance.
Module 6: Customer Service Triangle.
Module 7: Supervisors as Leaders.

Presented by:
Glen Haubold – New Mexico State University
Steve McClain – University of Arkansas

When: March 21 – March 24, 2017
Program begins at 8:00 a.m. on Tuesday, March 21, 2017
Program ends at 3:00 p.m. on Friday, March 24, 2017

Where: University of North Texas-Denton
Apogee Stadium Club Level 3
1521 South Bonnie Brae
Denton, TX 76207

Please reserve your room now!
For a list of area hotels please contact:
Gail Henderson
gail.henderson@unt.edu
(940) 891-6853

Program Cost:
$450 ...............APPA member
$550 ...............Non-member*

*Join APPA now and receive a member discount!
To join, contact Glen Haubold @ghaubold@nmsu.edu

Price includes:
Training, materials, continental breakfasts and lunches Tuesday-Friday

Register today! Registration is limited to the first 40 people
Registration Deadline: MARCH 13, 2017

Invitation:
http://www.event.com/d/rvq639/1Q

Agenda:
http://www.event.com/d/rvq639/6X